

Agreement is for electric supply service between Clearview Electric, Inc. dba Clearview Energy (“Clearview Energy”) and Customer. Clearview Energy is licensed as an electric supplier by the Maryland Public Service Commission (“PSC”) [License # IR-2009]. Clearview Energy establishes your electric supply rate. The PSC regulates the distribution rates and Services of your Local Distribution Utility (“Utility”). The Federal Energy Regulatory Commission regulates transmission prices and services.

PLEASE READ THIS DOCUMENT CAREFULLY. This Agreement is the entire contract between the parties and supersedes any prior written or oral representations.

1. Electric Product Name	ClearGreenGuarantee12Plus
a. Agreement Term	12 month fixed rate term
b. Electric Supply Rate	Visit www.ClearviewEnergy.com for current electric supply rate information
c. Monthly Base Charge	\$9.99
d. Promotion	None
e. Product Description	Fixed Kilowatt Rate Product
f. Price of Electricity	<p>The price in cents per kilowatt hour includes: electric generation supply, transmission, capacity charges, and renewable energy credits; any applicable state and/or local taxes; and a margin adder. The price of electricity may include a Monthly Base Charge as outlined in the Monthly Base Charge section above (Section 1c). The Monthly Base Charge is comprised of administrative fees and/or electric supply charges. Clearview Energy’s supply charges do not include any Utility charges applied to the Customer. All pricing can be viewed at www.ClearviewEnergy.com.</p> <p>If Clearview Energy would like to propose a change to a fixed kilowatt rate product, you will be notified by the process described in Change of Terms. Fixed price products may change due to new or modified federal, state or local laws; or regulatory actions that impose new or modified fees.</p>
g. Energy Type	Product supports green energy producers in the United States through the purchase of Renewable Energy Certificates equivalent to the power you consume.
h. Terms of Renewal	<p>Upon expiration of your fixed term, your service will automatically continue under a variable month-to-month renewal product. You will receive one (1) renewal notice forty-five (45) days prior to the renewal date. If you do not respond to the renewal notice, at its discretion, Clearview Energy may renew your account under the terms described in the renewal notice.</p>
i. Termination	<p>If you terminate this Agreement prior to its expiration, you will be charged an Early Termination Fee as outlined below. Your service will remain in effect until such time as the Utility transfers your service completes the termination in accordance with its rules. However, you may terminate this Agreement without penalty as a result of relocation, disability that renders the customer of record unable to pay for Clearview Energy’s service, or the customer of record’s death.</p> <p>Early Termination Fee: \$50.00</p>

2. **Right of Rescission.** Customer may rescind this Agreement within three (3) calendar days of enrollment by contacting Clearview Energy by phone or in writing. This Agreement is not legally binding until the rescission period has expired and you have not, directly or indirectly, rescinded your selection. The Customer is liable for all Clearview Energy charges until the Customer returns to the Utility or another supplier.
3. **Billing and Payment.** You will receive a single bill from your Utility that includes Clearview Energy’s electric supply charges as well as the Utility’s delivery charges. By the acceptance of this Agreement, you hereby authorize the Utility to provide billing and payment information to Clearview Energy. The Customer will pay each invoice in full within twenty (20) days of the invoice date or in the timeframe established by the Utility. Customer payments remitted in response to a consolidated bill shall be pro-rated in accordance with procedures adopted by the PSC. If the Customer fails to remit payment when due, Clearview Energy reserves the right to return supply services to the utility. Failure to remit payment is considered a breach of this Agreement and the Customer may be liable to Clearview Energy for any applicable early termination fee.
- For any payment sent directly to Clearview Energy, which is returned by your financial institution for any reason, Clearview Energy will charge \$20.00 for each payment transaction that is returned unpaid or not processed including: (1) returned checks, (2) returned electronic fund transfers, and (3) any other form of dishonored payment. This charge will be reflected as NSF Fee on your next bill, if applicable.
4. **Final Bill / End of Service.** Upon termination of this Agreement, a final bill will be rendered within twenty (20) days after the final scheduled meter reading or, if access is unavailable, an estimate of consumption will be used in the final bill which will be trued-up subsequent to the final meter reading. Clearview Energy does not physically cut off electric service, only your Utility may do that. If Clearview Energy cancels this Agreement for any reason other than non-payment you will be mailed one (1) notice forty-five (45) days prior to your service being returned to the Utility’s supply service.
5. **Change in Terms.** Changes to this Agreement will be provided to the customer in one (1) mailing forty-five (45) days prior to the effective date of the changes. If you do not respond to the mailing, Clearview Energy may implement the changes described to your account.
6. **Dispute Resolution Process.** If you have any questions or disputes regarding Clearview Energy’s service, please contact Clearview Energy’s customer service department at 1.800.746.4702. If you are not satisfied with the resolution after speaking with a Clearview Energy representative, then you may contact the PSC. For your convenience, the PSC’s contact information has been provided at the end of this Agreement. No terms contained herein waive any rights you may have under Maryland or Federal Consumer Protection laws.
7. **Remedies.** Any claim under this Agreement must be brought within one (1) year after the cause of action arises, or such claim or cause of action is barred, notwithstanding any state statute of limitation to the contrary. No recovery may be sought or received for damages other than out-of-pocket expenses, except that the prevailing party will be entitled to costs and attorneys’ fees. If a dispute arises out of or relates to this contract, or the alleged breach thereof, and if the dispute is not settled through negotiation, the parties agree first to try in good faith to settle the dispute by mediation within thirty (30) days, then the parties shall submit to binding arbitration. The process shall be confidential based on terms acceptable to the mediator and/or arbitrator.
8. **Assignments.** Customer may not assign its interests or delegate its obligations under this Agreement without the express written consent of Clearview Energy. Clearview Energy may sell, transfer, pledge, or assign the accounts receivable, revenues, or proceeds hereof, in connection with any financing agreement, purchase of accounts receivables program or billing services agreement, and may assign this Agreement and the rights and obligations there under, to another energy supplier, or other entity as authorized by the PSC.
9. **Severability.** If any provision of this Agreement is held by a court or regulatory agency of competent jurisdiction to be invalid, void, or

unenforceable, the remaining provisions shall continue in full force without being invalidated in any way.

10. **Force Majeure.** The term “Force Majeure” shall mean any cause not reasonably within the control of the party claiming suspension and which by the exercise of due diligence, such party is unable to prevent or overcome, including but not limited to, an act of God, natural disaster, an act of war, and any act or cause which is deemed a Force Majeure by the Utility or any transportation or transmitting entity. If either party is unable, wholly or in part, by Force Majeure to perform or comply with any obligations or conditions of this Agreement, such party will give immediate written notice, to the maximum extent practical, to the other party and not be held liable.
11. **Limitations of Liability.** Liabilities not excused by Force Majeure or otherwise shall be limited to direct actual damages. Neither party will be liable to the other for consequential, incidental, punitive, special, exemplary, or indirect damages. Lost profits or penalties of any nature are hereby waived; these limitations apply without regard to the cause of any liability or damage, including the negligence of Clearview Energy. There are no third-party beneficiaries to this Agreement.
12. **Customer Information and Release Authorization.** Throughout this Agreement, you authorize Clearview Energy or its agents to obtain and review information from credit-reporting agencies regarding your credit history and information from the Utility relating to you and your account that includes, but is not limited to: account name and number; billing history; payment history; rate classification; historical and future electricity usage; meter readings; and characteristics of electricity service. Clearview Energy will not provide or sell such information to any other party without your consent unless required to do so by law, or it is necessary to enforce the terms of this Agreement. Clearview Energy reserves the right to reject your enrollment, or terminate this Agreement, in the event you rescind these authorizations.
13. **Power Outages and Emergencies.** If you have any electrical emergency or power outage, please contact your Utility at the number provided in Contact Information.
14. **Contact Information**
Clearview Electric, Inc. dba Clearview Energy
P.O. Box 130659, Dallas, TX 75313-0659
1.800.746.4702 Representatives available Monday – Friday
9:30 a.m. – 6:30 p.m. ET
www.ClearviewEnergy.com
- Maryland Public Service Commission (PSC)**
6 Saint Paul St., 16th Floor, Baltimore, MD 21202
1.800.492.0474
www.psc.state.md.us
- Baltimore Gas & Electric Company (BGE)**
General Mailing: P.O. Box 1475, Baltimore, MD 21203
Payment Mailing: P.O. Box 13070, Philadelphia, PA 19101
For Customer Service: 1.800.685.0123
For Outages: 1.877.778.2222
www.bge.com
- Delmarva Power & Light Company**
2530 N Salisbury Boulevard, Salisbury, MD 21801
Customer Service: 1.800.375.7117
Outages: 1.800.898.8042
www.delmarva.com
- Potomac Electric Power Company (Pepco)**
8300 Old Marlboro Pike, Forestville, MD 20772
Customer Service: 1.202.833.7500
Outages: 1.877.737.2662
www.pepco.com
- Potomac Edison**
Payment: P.O. Box 3615, Akron, OH 44309
Outages: 1.888.544.4877
Customer Service: 1.800.686.0011
www.firstenergycorp.com

Southern Maryland Electric Cooperative (SMECO)
Payment: P.O. Box 62261, Baltimore, MD 21264
Customer Service: 1.888.440.3311
Outages: 1.877.747.6326
www.smeco.coop